SENATE JOINT RESOLUTION 162 By Haynes

A RESOLUTION to honor and recognize the members of the Tennessee Emergency Communications Board upon being named the top E-911 state program.

WHEREAS, seldom observed by the public, the Tennessee Emergency

Communications Board nevertheless provides an essential service in our society; and

WHEREAS, established in 1998, the Tennessee Emergency Communications Board serves as this State's authority for wireline and wireless E-911 implementation and is charged with financial oversight of this State's local E-911 operations; and

WHEREAS, hundreds of dedicated emergency telecommunicators daily serve the citizens of Tennessee by answering their requests for emergency services, providing moral support, and dispatching the appropriate assistance as quickly as possible; and

WHEREAS, when an emergency occurs, the prompt dispatch of the appropriate Public Safety Agencies is critical to the protection of life and preservation of property; and,

WHEREAS, in many emergency situations, emergency dispatchers make the difference between life and death; and

WHEREAS, emergency telecommunicators are a vital link between citizens in distress and Public Safety Agencies, as they are the first and most critical contact our citizens have with such agencies; and

WHEREAS, the safety of our Public Safety Agencies' officers and employees is, in fact, dependent upon the quality and accuracy of information obtained by emergency telecommunicators from citizens seeking assistance from the Emergency Communications

Centers in our State; and,

WHEREAS, in recognition of Tennessee's achievements in implementation and

advancement of its wireline and wireless E-911 services the Tennessee Emergency

Communications Board has been recognized as the top state program in the nation by the E
911 Institute in Washington, D.C.; and

WHEREAS, recognized as a national leader in E-911 by industry officials, regulators, and Congress, the Tennessee E-911 is often cited as a model for other states; and

WHEREAS, implementing wireless E-911, the Tennessee Emergency Communications
Board's efforts to ensure the same level and quality of service to all Tennesseans, both urban
and rural, exemplifies the spirit and volunteerism characteristic of this great State; and

WHEREAS, the Tennessee Emergency Communications Board has worked assiduously to provide financial and technical assistance to emergency communications districts in establishing and providing E-911 services; and

WHEREAS, this General Assembly wishes to seize this golden opportunity to specially recognize the members of the Tennessee Emergency Communications Board and all the emergency telecommunicators, technicians, and professionals who selflessly serve the citizens of this great State in times of emergency; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE HUNDRED FOURTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, that we hereby honor and congratulate the members of the Tennessee Emergency Communications Board upon being recognized as the top state E-911 program.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.

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